



## DTS Customer Case Study

### COTS Systems Integration

#### **Need:**

A Detroit based Medicaid HMO needed to centralize their contracts, control the access to documents and have ability to review the history of contract revisions.

#### **Solution:**

DTS staff designed and developed a custom Contract Management System (CMS), a workflow application that integrates with the Client's Commercial-Off-The-Shelf (COTS) Document Management system. The system incorporates complete workflow from contract request initiation to final contract execution and provides a comprehensive history of contract changes over time while providing ability to granularly define and control who has access to these documents. The system has built-in alerts to notify appropriate company personnel of contract expirations and renewals. The system is integrated at the API level with COTS software to provide a seamless interface to the user.

#### **Benefits:**

Streamlined the contract management process resulting faster processing times and reduced errors. Significantly reduced the risk of losing executed contract documents and unauthorized access to these critical files.

**If you would like to know more about this case study or DTS capabilities, please call (248) 432-2611 ext 101 or email: [stalluri@dts-it.com](mailto:stalluri@dts-it.com).**