



## DTS Customer Case Study

### Systems Architecture

#### **Need:**

A leading healthcare insurer based in Michigan needed assistance to provide system architecture services across multiple projects as part of their Enterprise Architecture group.

#### **Solution:**

DTS staff provided architecture and design services for major client systems working as part of the Client's Enterprise Architecture group. The team successfully rolled out a solution that ensures member cost sharing/eligibility information is available to providers online. DTS staff served as Lead Architect and Liaison between the vendor and the client, providing technical direction and leadership at the architectural level. We ensured that all vendor project deliverables are reviewed and properly constructed. Our staff oversaw testing and integration of services into a distributed environment and interfaced with client senior management to ensure successful project delivery.

#### **Benefits:**

Better vendor conformance with client architectural standards and better Client visibility of vendor performance.

**If you would like to know more about this case study or DTS capabilities, please call (248) 432-2611 ext 101 or email: [stalluri@dts-it.com](mailto:stalluri@dts-it.com).**